

GARDA

PROTECTING **YOUR** PEOPLE AND ASSETS

Pascal,
Security Supervisor

“When TELUS seeks out companies to partner with, considerable weight is placed on value added services the organization can bring to TELUS. Garda’s commitment to client needs embodies the true meaning of a shared team approach to security.”

Don Hollingsworth,
Corporate Security, Telus



“When my clients visit our offices, the first person they see is a Garda security officer. I feel confident in knowing that they are welcomed by someone professional who always projects a positive attitude and a sharp image as they cater to our visitors with an excellent level of customer service.”

Director, Security and Life Safety
Major Office Tower

WHY GARDA?

- Publicly traded and high standards of corporate governance
- Global expertise
- Local knowledge and understanding
- Increase your profits
- Reduce your costs
- Provide excellent customer service
- Offer a fast response
- Reduce external thefts and vandalism
- Respond effectively to crisis

Security officers
across Canada

15,000+

Additional qualified
security staff at all times

1,000+

Safety
standards

25% above industry

Alarm
responses

8,500+ /month

Vehicles with
GPS tracking

175+

Security operations
center

24/7

Alex,
Security Operations
Center Operator

YOUR CHALLENGES

Channaly,
Security Officer

PARTNER WITH CANADA'S PREMIER FULL SERVICE SECURITY PROVIDER

All organizations face a certain level of risk from different threats. Regardless of the nature of the threat, leaders have a responsibility to limit or manage risk to the greatest extent possible.

Garda has one of the largest and **best-trained forces** of security officers and **highly experienced** investigation experts who help protect your people and assets and maintain a safe work environment. Our **entrepreneurial spirit** and **customer centric** approach differentiate us and allow Garda to add value to our customers. Garda is an ISO 9001 certified company and is recognized by the Canadian Authorities as a security screening provider. We provide a solid nationwide infrastructure and state-of-the-art systems allowing us to offer you the highest quality services at the best value.

INDUSTRIES WE SERVE



Oil & gas and mines



Transportation



Office towers



Residential properties



Health care and hospitals



Educational institutions



Construction sites



Shopping centers,
retail and commercial

MAKING **YOUR** WORLD SECURE

GARDA

OUR SOLUTIONS

Peter,
Patrol Officer

TAILORED SOLUTIONS MATCHED TO YOUR NEEDS FOR A MORE **SECURE** ENVIRONMENT

SECURITY OFFICERS

Garda possesses the infrastructure and necessary personnel to support your operations nationwide. Garda's security officers are highly trained and offer services tailored to clients' needs, such as:

- Security consulting and planning
- Access control and customer service
- Fire and life safety
- Security system management and monitoring
- Ability to provide additional staff quickly



In collaboration with the Canadian Air Transport Security Authority (CATSA), Garda contributes to Canada's national security by offering services to 26 airports throughout the country.

PATROLS AND ALARM RESPONSE

Garda responds quickly and efficiently to any emergency on your property. Our vehicles are equipped with GPS tracking systems and remain in constant communication with our 24/7 security operations center. Garda has the largest fleet of hybrid vehicles in Canada providing:

- On-site supervision and inspections
- Response to emergencies and alarms
- Instant communication with clients

SPECIAL EVENTS AND CRISIS MANAGEMENT

Garda has a specialized team and extensive experience in managing security during major events. We have partnered with the most prestigious organizations such as the Formula One Grand Prix, Calgary Stampede, Canadian Men's and Women's Golf Open, Rexall Edmonton Indy, the G-8 and G-20 Summits as well as the Canadian Play Golf America (CPGA).

- Public safety
- Site security and asset protection
- Crowds management
- Executives and VIP protection

LABOUR DISPUTES

Our specialized labour dispute professionals have managed hundreds of strikes across Canada. Garda has the know-how in managing sensitive issues and the necessary personnel trained to deal with crisis situations.

- Protect installations and executives
- Manage disgruntled employees and mitigate criminal misconduct
- Manage crisis
- Provide litigation support

LOSS PREVENTION

Garda assists you in reducing losses, in-store theft as well as internal fraud. Our store detectives are trained to identify and intercept thieves. We help clients control their inventories efficiently, detect fraud, reduce their costs and prevent losses.

- In-store loss prevention and interception
- End of shift verifications
- Mystery shoppers
- Training to clients' employees



NATIONAL CERTIFICATION

Garda is **ISO 9001** certified for its quality management system in the physical security sector across Canada. Garda is committed to maintaining an effective and economical Quality Management System, which is planned, developed, documented and executed as an integral part of the company's operations.

As an airport security screening provider, Garda is certified by the Canadian Authorities and adheres to CATSA's Screening Contractor Management System Standard.

SOLUTIONS FEATURES

Nadia,
Security
Officer

GLOBAL EXPERTISE WITH LOCAL KNOWLEDGE AND ENGAGEMENT

UNIQUE ADVANCED TECHNOLOGY

Garda uses Valiant, a technologically advanced scheduling system that brings web-based, real-time automation through a centralized database, helping us manage our workforce and standardize our operations nationwide.

This enables us to serve you efficiently and respond to your needs at all times. Valiant allows us to:

- Control our security officers' shifts in a timely manner
- Replace absent security officers quickly
- Provide additional officers per your request
- Provide online invoices with accurate details and a consideration for the environment
- Automate all processes enabling a structured business management

BEST HEALTH AND SAFETY PRACTICES

Thanks to its unique health and safety performance, Garda stands out with the lowest premium rates in the Canadian security industry. We are committed to a safe work environment for our employees through a strong Health and Safety structure which includes a Regional Manager as well as local branch representatives who offer efficient solutions adapted to your provincial regulations.

WELL-EQUIPPED SECURITY OPERATIONS CENTERS

Our security operations centers are available 24/7 nationwide to respond to any given crisis on your property. We are in constant contact with your sites and our vehicles communicate with our center to ensure the safety of your staff and operations.

FOCUS ON TRAINING

Garda provides higher than industry standards training to the officers servicing you:

- Certified Security Officer (CSO)
- Certified Protection Officer (CPO)
- First Aid and CPR
- Non-Violent Crisis Intervention (NVCI)
- Supervisory skills and customer service
- PPCT (Pressure Point Control Tactics, including handcuffing and powers of arrest)

ADDED VALUE SERVICES

CONSULTING & INVESTIGATION

Garda's experts investigate incidents of unethical or illegal behaviour, such as forgery and copyright infringement, assault and threats detection of industrial espionage or fraud. Garda also customizes a full range of services to meet the insurance community needs such as claimant interviews, death claim and mysterious disappearance investigations. We support multinational organizations with a broad range of investigation and professional services.

- Corporate & Insurance Investigations
- Financial & Background Investigations
- Security Consulting & Surveillance
- Litigation support
- Protection

OUR EXPERTS OFFER YOU A FULL SERVICE SECURITY SOLUTION TO PROTECT YOUR PEOPLE AND ASSETS

Garda is a **market leader** in the Canadian physical security sector. We offer a wide range of premium services to address **your** needs including security officers to protect people and assets at office buildings, shopping centers, mines, power plants, large oil and gas projects, industrial parks, retail and health institutions as well as other high value locations. Our services also include pre-board security screening in major airports across Canada, asset protection, security and crisis management, patrol response, as well as other tactical and specialized services.

Positioned as a leader in **consulting and investigation**, Garda offers services including insurance and corporate investigations, frauds, due diligence and litigation support to multi-national organizations, insurance companies and law firms.

We differentiate ourselves by providing **premium services** to clients who clearly value the **importance of security**.

Cash Logistics

- Transportation of cash and valuables
- Cash management solutions
- Change fund services

Pre-Employment Screening

- Reference and background verifications
- Credit background check
- Criminal background check

Global Risk Consulting

- Specialized protection in high-risk regions
- Risk consulting
- Crisis response and life support

GARDA WORLDWIDE



Garda World Security Corporation (TSX: GW) is headquartered in Canada and is among the **leading** security firms worldwide.

Dedicated professionals
worldwide

45,000+

Annual
revenues

\$1.1 billion

Offices across
the world

172+

Learn how we can be at your service, in your own city.

Contact our experts:

Toronto
416.915.9500
Ottawa
613.563.0685
Montreal
514.281.2811

Edmonton
780.425.5000
Calgary
403.255.7940
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